Getting Started with TEKWave

TEKWave is the Visitor Management Portal that Rosedale residents use to notify the gate of visitors and vendors. While it does provide the gatehouse with information on your visitor, what makes it unique is that it can send your visitor a QR Code to display on their smartphone, automatically opening the gate when presented to a scanner without aid from the gate attendant.

TEKWave can be accessed in several different ways:
- Using an online browser with your computer or tablet
- Using your iPhone
- Using your Android Smartphone

 Here is how to get started.

1. Register with TEKWave to set your username and password for TEKWave by contacting the Rosedale Access Committee at **communityaccess@rosedalemhoa.com**. You must be registered in TEKWave before a bar code decal will be issued for your car.

2. Set up your account. It may be easier to do this on your computer or tablet. Instructions on how to download and run the TEKWave app on your PC can be found on the Master HOA website *(www. Rosedalemasterhoa.com/tekwave).*

3. Download the TEKWave app onto your iPhone or Android smartphone from the Apple App Store or the Google Play Store. These app instructions can be found on the website page mentioned above. Log in using your email address as your username and the password you set when you registered with TEKWave. Then you can enter visitors to the app while you are on the go.

   There is only one TEKWave registration per household. You can share the username and password with your spouse, or one of you can register and set the other up as a family member with his or her own username and password.

   You are required to notify the gatehouse of visitors and vendors electronically using TEKWave rather than calling them. If this is a problem, contact the Community Access Committee.